

MyChart access follows Massachusetts state regulations and AAP recommendations with regards to what patients and proxies of different types can view within the MyChart Application. As always, if you need information that cannot be accessed through your MyChart account, please call our office. We are happy to help!

MyChart Features: Non-Clinical Information

Access Type	Appt/Visits (View)	Appt/Visits (Schedule)	Virtual Visits	Messaging	View Care Team	Questionnaires	Billing and Insurance	Contact Info¹	Preferred Name	Gender Identity	Race/ Ethnicity/ Language	Parents, Guardians and Emergency Contacts
Proxies of Patients <13	✓	✓	✓	✓	✓	✓	✓	✓	✓	✗	✓	✓
Adolescent Patients 13+	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Proxies of Patients 13-17	Well, flu ✓ Sick, other ✗	✓	✗	✓	✗	✗	✓	✗	✓	✗	✗	✗
Proxies of Patients 18+	✗	✗	✗	✓	✗	✗	✓	✗	✓	✗	✗	✗
Proxies of Developmentally Challenged Patients	✓	✓	✓	✓	✓	✓	✓	✓	✓	✗	✓	✓
Proxies of Patients in DCF Custody	Future ✓ Past ✗	✓	✓	✓	✗	✓	✓	✓	✓	✗	✓	✓

MyChart Features: Clinical Information

[illegible]