

## PAM SWABBING/TESTING PROTOCOL

Our office protocol is to swab/test any patients that present to our office with symptoms that are consistent with the viruses we can test for. Our providers at Pediatric & Adolescent Medicine feel strongly that in order to make the most accurate diagnosis possible, testing our patients may be required. Swabbing our patients for certain viruses can determine the course of treatment and avoid delay in resolving symptoms.

Our families reserve the right to refuse swabbing/testing. Our office will still proceed with the visit, however the visit may require our staff to wear the appropriate personal protective equipment. Please be aware that preparing for a visit needing personal protective equipment may require extra time, which may increase your wait to be seen.

Our office policy is NOT to review a patient's insurance before deciding how we will proceed with a visit. Our patients are treated the same regardless of the insurance they carry. We do not determine what your insurance company will or will not cover regarding swabbing/testing. Our office does not have this information available, nor do we reference it before deciding on a plan when a patient presents to our office. If you have concerns about the cost of testing, please contact your insurance company directly to learn more about your individual plan.

When a sick patient arrives at our office, our main concern is providing the best possible care for that child. This means utilizing every resource we have to diagnose the patient and then provide the best course of treatment. Thank you for allowing us to care for your children.